

ISO Certifications to become World Class (Dr Kanak Madrecha) 20-5-2020

About ISO & ISO Standards: The International Organization for Standardization (ISO) develops international standards with inputs from all national standardization bodies and publishes these Standards on products & systems. Following are most popular ISOs i.e. Management System Standards with identification of organizational responsibility i.e. function/department for their certification.

ISO Certification Process: Typical stages involved for certification are: Development, Communication & Implementation of Management System, Desktop & Field Assessment for Initial Assessment/Certification by third party certification bodies & later regular Surveillance Assessment by them for next 3 years.

Benefits of ISO Certification: Assurance of effective implementation of management systems which helps in becoming Approved/Qualified Suppliers for large & reputed organizations across the world.

Sl. NO.	ISO Standard Title	ISO Standard Description (Management System Standard)	Function/Dept Responsibility
1.	ISO 9001:2015	Quality Management System	Quality Assurance
2.	ISO 14001:2015	Environmental Management System	Environment
3.	ISO 45001:2018	Occupational Health & Safety Management System	Occupational Health & Safety
4.	ISO 27001:2013	Information Security Management System	Information Security
5.	ISO 20000-1:2018	IT Service Management System	Information Technology
6.	ISO 10002:2018	Quality Management - Customer satisfaction -- Guidelines for complaints handling in organizations	Customer Service
7.	ISO 22000:2018	Food Safety Management	Food Safety
8.	ISO 22301:2012	Business Continuity Management (BCM) System	Business Continuity (BC)
9.	ISO 31000:2018	Risk Management Guidelines	Enterprise Risk Management (ERM)
10.	ISO 56002:2019	Innovation Management	Innovation
11.	ISO 18404:2015	Quantitative Methods in Process Improvement — Six Sigma	Business Process Mgmt (BPM)/Industrial Engineering (IE)
12.	ISO 21500-2012	Guidance on Project Management	Project Management Office (PMO)
13.	ISO 19600:2014	Compliance Management	Compliance/Legal
14.	ISO 37001:2016	Anti-Bribery Management	Compliance/Legal
15.	ISO 50001:2018	Energy Management	Energy/Utilities
16.	ISO 55000:2014	Asset Management	Asset Integrity/ Asset Maintenance
17.	ISO 28000:2007	Supply Chain Security Management	Supply Chain Security
18.	ISO 17020:2012	Management System for Inspection & Test Bodies	Inspection & Test
19.	ISO 26000:2010	Guidance on Social Responsibility	Corporate Social Responsibility (CSR)/Marketing
20.	SA 8000:2014	Social Accountability	Corporate Social Responsibility (CSR)/Marketing

Dr Kanak Madrecha is Management Consultant / Excellence Advisor/Lead Assessor -ISO9001, 14001, 45001 who consulted for 100+ large organizations (from 25 Sectors) in UAE/GCC/India to certify them to many of the ISO Standards, win awards and in turn improve their financial & non-financial results.

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